

JAPAN COOPERATIVE INSURANCE ASSOCIATION INCORPORATED

KYOSAI IN JAPAN FACT BOOK 2024

This brochure has been compiled to introduce the business result of the major kyosai organizations in Japan for fiscal 2023 and activities of JCIA (Japan Cooperative Insurance Association Incorporated) and its member societies.

Each cooperative engaged in kyosai business offers support to its members who are anxious about various things such as natural disasters, road accidents, illness, and their old age, and gets involved in activities to expand its network of "mutual aid."

Consequently, the main kyosai organizations under cooperative laws in fiscal 2023 achieved business results as follows; the number of members: 78 million, the number of policies: 130 million, the amount insured: 788 trillion yen, the premium income: 6,166 billion yen, the claims paid: 4,610 billion yen, the total assets: 67,537 billion yen.

The kyosai organizations have been playing a significant role to supplement social security system in Japan by providing a means of mutual help among their members.

The kyosai organizations will endeavor to carry out their social responsibilities in order to meet members' expectations through products that satisfy their needs and prompt claim payments. We appreciate your continued support and understanding.

We hope this brochure will be useful for well understanding about kyosai and its societies in Japan.

February 2025 JCIA

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Kyosai Business in Japan

1 Cooperatives and Kyosai Business

(1) About Cooperatives

A cooperative is a non-profit organization established voluntarily by a group of people who desire to improve their lives and carry out various activities.

Anyone who pays membership fee in accordance with the terms and conditions of each organization can become a member. The members of a cooperative are able to take advantage of various services offered by each cooperative and can reflect their own views on the operation. As symbolized by the slogan, "One for all and all for one," cooperatives aim to protect and enrich the lives of their members based on the concept of mutual help.

The services of cooperatives are wide-ranging and related to all aspects of our daily life, including agriculture, forestry, fisheries, purchasing, banking, kyosai, job creation, traveling, housing, welfare, and medical care.

Cooperatives around the world share the same principles to put these values into practice. Especially, they are internationally expected to serve as one of the organizations to be able to resolve or relieve social problems in each country including unemployment, poverty, and disparity.

(2) About Kyosai

The kyosai is a mutual aid system where the members share their premium to establish mutual assets, and the funds are paid out at times of unexpected contingencies, to compensate for the financial deficit and stabilize the lives of the members and their family in preparation for various risks that jeopardize our daily life such as the death, hospitalization, house damage or traffic accidents.

2 Major Kyosai Organizations in Japan

In Japan various kinds of Kyosai Organizations exist and there are four kinds of cooperative laws such as Agricultural Cooperative Society Law, Fisheries Cooperative Association Law, Consumers' Livelihood Cooperative Society Law and Small, and Medium Sized Enterprise Cooperative Act.

Each Kyosai Organizations is according to the applicable law permitted to operate kyosai.

List of Organizations, their Applicable Laws and Authorities

Applicable Laws	The Authorities of Laws	Name of Organizations (JCIA members are printed in blue color)				
Agricultural Cooperative Society Law	, igircarcarc,	Zenkyoren & Agricultural Cooperatives in Prefectural and Regional Level ^(*1)				
Fisheries Cooperative Association Law	Forestry and Fisheries	Kyosuiren & Fisheries Cooperatives in Prefectural a Regional Level (*1)				

Applicable Laws	The Authorities of Laws	Name of Organizations (JCIA members are printed in blue color)
Consumers' Livelihood Cooperative Society Law	Ministry of Health, Labor and Welfare	Kokumin Kyosai co-op, Nihon Saikyosairen CO-OP Kyosairen, Zenkokuseikyoren, Seikyo Zenkyoren Boseikyo, Kanagawa Kenmin Kyosai ^{*1)} Zenkoku Denryoku Seikyoren, Kouun kyosai NihonYusei Group Roudousha Seikyo Dentsu Kyosai, Shinrin Roren Kyosai Zentabako Seikyo, Zensuidokyosai Jichiro Kyosai, Kyosyokuin Kyosai Zentokuseikyoukumiai Zenkoku Syuhan Seikyo, Tobacco Seikyo Zenkoku Choson Syokuin Seikyo Toshiseikyo, Keiseikyo, Zensyokyo
Small and Medium Sized Enterprise Cooperative Act	Cooperatives Act Ministry of Economy, Trade and Industry, and others	Nikkaren & Fire Insurance Cooperatives in Prefectural and Regional Level ^(*1) Kokyoren ^(*2) & Truck Transport Insurance Cooperatives ^(*1) Zenjikyo & Automobile Insurance Cooperatives in Prefectural and Regional Level ^(*1) Chusairen & Welfare Insurance Cooperatives in Prefectural and Regional Level ^(*1) Kaigyoui Kyosai ^(*1) , Zenbeihan ^(*3) , Nissyokukyoso ^(*3)

The regulator of each institution is as same as the authorities of applicable laws unless otherwise stated below.

- *1: Regulated by Prefectural Levels
- *2 : Regulated by the Ministry of Land, Infrastructure, Transport and Tourism
- *3: Regulated by the Ministry of Agriculture, Forestry and Fisheries

3 Major Product Line by Kyosai Organizations

Kyosai products by the cooperatives cover total protection such as life and non-life as preparation for a variety of risks members face within their lives.

Kyosai organizations provide a wide range of coverage to satisfy the needs of their members. Among them, the five typical products are as follows;

(1) Fire Kyosai

This is to provide coverage against damages to homes and contents caused by fire, lightning strike, burst and explosion. Also, there are some products which cover the damage caused by earthquake, storm, flood and snowfall.

(2) Life Kyosai

This is to provide coverage against risks with regard to physical well-being (death, physical impediment, sickness, injury, nursing care). There are other types of kyosai under which a policyholder can reserve money for the life or for the education of children.

(3) Personal Accident Kyosai

This is to provide coverage for death or injury etc. caused by a variety of accidents.

(4) Automobile Kyosai

This policy provides compensation for damages to the other party caused by automobile accidents, accident coverage for the insured and their family members, and physical damage coverage for policyholders' vehicles.

All vehicles including motorbikes and moped must be insured with the compulsory automobile liability kyosai.

(5) Annuity Kyosai

Annuities are paid every year beyond the specified age after the contribution period to ensure financial stability after retirement.

Business Results for Kyosai Organizations in Fiscal 2023

The following are the overall kyosai business performance results for kyosai organizations under cooperative laws in fiscal 2023, which are based on data of "Kyosai Yearbook 2025" (Business Results in Fiscal 2023) published by JCIA.

1 Overview of the Kyosai Business

	FY2022	FY2023	Growth
Number of Members (in thousands)	78,173	77,932	-0.3%
Number of Policies (in thousands)	130,495	130,114	-0.3%
Amount Insured (in billions of Yen)	797,459	787,990	-1.2%
Premium Income (in billions of Yen)	5,966	6,166	3.4%
Claims Paid (in billions of Yen)	4,334	4,610	6.4%
Total Assets (in billions of Yen)	66,461	67,537	1.6%

^{*1 &}quot;Number of Policies", "Amount Insured" and "Premium Income" are based on Policies in force

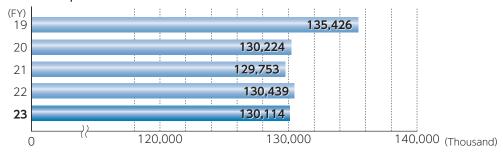
(1) Number of Members..... 77,932 thousand

The number of members decreased by 0.3% (242 thousand) down to 77,932 thousand.

(2) Number of Policies 130,114 thousand

The number of policies decreased by 0.3% (382 thousand) down to 130,114 thousand.

Trend in number of policies

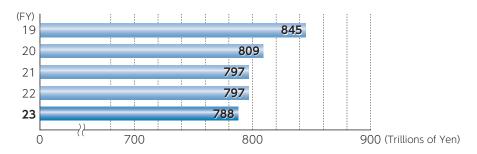


^{*2 &}quot;Amount Insured" does not include that of automobile kyosai and compulsory automobile liability kyosai

(3) Amount Insured 787.99 trillion yen

The amount insured decreased by 1.2% (9,469 billion yen) down to 787.99 trillion yen.

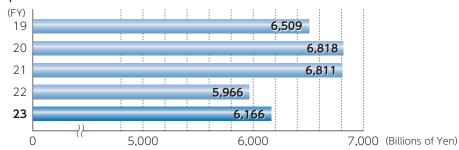
•Trend in amount insured



(4) Premium Income 6,166 billion yen

The premium income increased by 3.4% (200 billion yen) up to 6,166 billion yen.

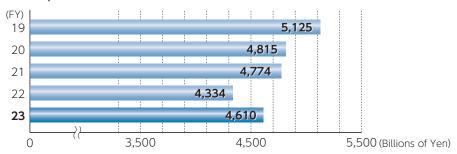
•Trend in premium income



(5) Claims Paid 4,610 billion yen

The claims paid increased by 6.4% (276 billion yen) up to 4,610 billion yen.

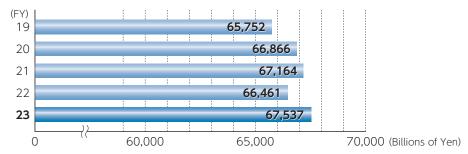
Trend in claims paid



(6) Total Assets 67,537 billion yen

The total assets increased by 1.6% (1,076 billion yen) up to 67,537 billion yen.

Trend in total assets



2 Business Trends by Type of Kyosai

(1) Fire Kyosai

In comparison with the preceding year (Fiscal 2022), the number of policies decreased by 1.5% (338 thousand) down to 22,451 thousand. The amount insured decreased by 0.9% (3,930 billion yen) down to 416,648 billion yen. The premium income decreased by 0.5% (7 billion yen) down to 1,451 billion yen. The claims paid increased by 7.2% (81 billion yen) up to 1,206 billion yen.

Business Trend of Fire Kyosai	♦	♦	•
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Fiscal Year	Number of Policies (Thousand)	Change from Previous Year	Amount Insured (Billions of Yen)	Change from Previous Year	Premium Income (Millions of Yen)	Change from Previous Year	Claims Paid (Millions of Yen)	Change from Previous Year
2019	24,043	- 2.0%	425,835	- 0.3%	1,880,424	- 18.2%	1,702,057	12.1%
2020	23,603	- 1.8%	424,802	- 0.2%	1,846,859	- 1.8%	1,684,314	- 1.0%
2021	23,109	- 2.1%	422,447	- 0.6%	1,759,299	- 4.7%	1,766,438	4.9%
2022	22,789	- 1.4%	420,578	- 0.4%	1,458,970	– 17.1 %	1,125,464	- 36.3%
2023	22,451	– 1.5%	416,648	- 0.9%	1,451,474	- 0.5%	1,206,296	7.2%

(2) Life Kyosai

In comparison with the preceding year (Fiscal 2022), the number of policies decreased by 1.3% (772 thousand) down to 60,829 thousand. The amount insured decreased by 3.4% (10,485 billion yen) down to 298,869 billion yen. The premium income increased by 7.3% (224 billion yen) up to 3,288 billion yen. The claims paid increased by 8.6% (179 billion yen) up to 2,268 billion yen.

◆ ◆ Business Trend of Life Kyosai ◆ ◆	•	•	•	Business Trend of Life Kyosai	•	•	•
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Fiscal Year	Number of Policies (Thousand)	Change from Previous Year	Amount Insured (Billions of Yen)	Change from Previous Year	Premium Income (Millions of Yen)	Change from Previous Year	Claims Paid (Millions of Yen)	Change from Previous Year
2019	61,056	- 0.3%	325,951	- 2.4%	3,308,623	- 0.8%	2,227,725	- 22.2%
2020	61,360	0.5%	319,643	- 1.9%	3,540,148	7.0%	1,996,966	- 10.4%
2021	61,419	0.1%	311,405	- 2.6%	3,594,023	1.5%	1,896,071	- 5.1%
2022	61,601	0.3%	309,354	- 0.7%	3,064,340	- 14.7%	2,089,286	10.2%
2023	60,829	- 1.3%	298,869	- 3.4%	3,288,100	7.3%	2,268,204	8.6%

(3) Personal Accident Kyosai

In comparison with the preceding year (Fiscal 2022), the number of policies increased by 5.1% (958 thousand) up to 19,888 thousand. The amount insured increased by 14.4% (5,171 billion yen) up to 41,176 billion yen. The premium income decreased by 3.0% (1.8 billion yen) down to 56.3 billion yen. The claims paid decreased by 3.4% (0.9 billion yen) down to 26.5 billion yen.

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Business Trend of Personal Accident Kyosai



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Fiscal Year	Number of Policies (Thousand)	Change from Previous Year	Amount Insured (Billions of Yen)	Change from Previous Year	Premium Income (Millions of Yen)	Change from Previous Year	Claims Paid (Millions of Yen)	Change from Previous Year
2019	23,067	- 4.5%	60,695	- 8.3%	61,765	- 2.7%	35,018	- 7.6%
2020	17,760	- 23.0%	31,262	- 48.5%	60,676	- 1.8%	31,084	- 11.2 %
2021	17,938	1.0%	31,442	0.6%	59,346	- 2.2%	28,367	- 8.7%
2022	18,930	5.5%	36,005	14.5%	58,083	- 2.1%	27,471	- 3.2%
2023	19,888	5.1%	41,176	14.4%	56,317	- 3.0%	26,528	- 3.4%

(4) Automobile Kyosai (Including Compulsory Automobile Liability Kyosai)

In comparison with the preceding year (Fiscal 2022), the number of policies decreased by 0.2% (25 thousand) down to 16,225 thousand. The premium income decreased by 1.3% (7.3 billion yen) down to 562 billion yen. The claims paid increased by 8.5% (26 billion yen) up to 324 billion yen.

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Business Trend of Automobile Kyosai





Fiscal Year	Number of Policies (Thousand)	Change from Previous Year	Premium Income (Millions of Yen)	Change from Previous Year	Claims Paid (Millions of Yen)	Change from Previous Year
2019	16,159	- 0.2%	593,655	- 0.8%	325,208	- 2.2%
2020	16,267	0.7%	584,085	- 1.6%	290,419	- 10.7%
2021	16,219	- 0.3%	574,322	- 1.7%	282,832	- 2.6%
2022	16,250	0.2%	569,262	- 0.9%	298,837	5.7%
2023	16,225	- 0.2%	561,914	- 1.3%	324,360	8.5%

(5) Annuity Kyosai

In comparison with the preceding year (Fiscal 2022), the number of policies decreased by 2.0% (102 thousand) down to 5,035 thousand. The premium income decreased by 0.9% (7.2 billion yen) down to 783 billion yen. The claims paid decreased by 0.9% (6.7 billion yen) down to 771 billion yen.

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Business Trend of Annuity Kyosai





Fiscal Year	Number of Policies (Thousand)	Change from Previous Year	Premium Income (Millions of Yen)	Change from Previous Year	Claims Paid (Millions of Yen)	Change from Previous Year
2019	5,056	3.7%	638,705	- 45.0%	819,956	1.8%
2020	5,234	3.5%	760,303	19.0%	797,286	- 2.8%
2021	5,188	- 0.9%	798,038	5.0%	786,209	- 1.4%
2022	5,137	- 1.0%	790,078	- 1.0%	777,267	- 1.1%
2023	5,035	- 2.0%	782,925	- 0.9%	770,537	- 0.9%

About JCIA

JCIA

JCIA is a general incorporated association which was established for the purpose of promoting coordination among member societies and contributing to the development of cooperatives and kyosai. Main activities of JCIA are Research and Studies of cooperatives and kyosai, Human Resources Development and Training for

member societies, Public Relations, Publishing a monthly journal "Cooperative and Commercial Insurance", and Providing Consultations about inquiries and complaints from policy holders and/or their related persons.

Objectives

The purpose of JCIA shall be to promote sound development of the kyosai businesses operated by cooperatives, thereby contributing to stabilizing the lives and improving the welfare of people engaged in the agriculture, forestry and fisheries industries as well as other employees and workers in local communities or small and medium-sized business owners.

History

After World War II, quite a few kyosai organizations were established and have subsequently developed in Japan. Kyosai has steadily spread its network of cooperation and drawn further attention from the society as an entity supporting many members' life.

In these surroundings, cooperation and exchanges between kyosai organizations with common philosophy and base had been increasing, and there has arisen a need to establish a framework to share and coordinate the opinions of these societies in order to deal with common issues.

Under these circumstances, in April 1992, JCIA was established as a body to promote cooperation and coordination among kyosai organizations as a result of collective efforts by seven kyosai organizations.

After an establishment, JCIA has carried out activities

such as research and study, training, publication, holding seminars and lectures, conducting "Research Committee on Cooperative Insurance Theory" in order to deal with common issues among the member societies and to promote exchanges between kyosai organizations.

JCIA launched the Customer Consultation Department in 2003 as the third party body with the aim of consultation and support for the resolution of complaints from cooperative insurance policyholders. It was certified by the Minister of Justice under the ADR Promotion Act in 2010.

JCIA made a transition to a general incorporated association in April 2013, responding to a reform of the public interest corporation.

Member Societies

At present, JCIA consists of 12 full members, 1 first-class supporting member and 4 second-class supporting members.

■ Full Member

Full Member is a cooperative that is established in accordance with the laws for the purpose to operate the kyosai business nationwide in Japan and any organization equivalent.

First-Class Supporting Member

First-Class Supporting Member is a cooperative body that

is established in accordance with laws for the purpose of operating the kyosai business nationwide in Japan.

■ Second-Class Supporting Member

Second-Class Supporting Member is a cooperative body that is established in accordance with laws for the purpose of operating the kyosai business.

Membership Categories	Organization Name	
	Zenkyoren (National Mutual Insurance Federation of Agricultural Cooperatives)	
	Kyosuiren (National Mutual Insurance Federation of Fishery Co-operatives)	
	Kokumin Kyosai co-op (National Federation of Workers and Consumers Kyosai Cooperatives)	
	Nihon Saikyosairen (Japan Reinsurance Federation of Consumers' Cooperatives)	
	CO-OP Kyosairen (Japan CO-OP Insurance (Kyosai) Consumers' Co-operative Federation, CO-OP Kyosai)	
Full Member	Zenkokuseikyoren (The Federation of Japanese Consumer Cooperatives, FJCC)	
ruii weiliber	Seikyo Zenkyoren (Japan Federation of Mutual Aid Cooperatives, JAFMAC)	
	Nikkaren (National Federation of Fire Insurance Co-operatives for Small Business)	
	Kokyoren (National Mutual Insurance Federation of Truck Transport Co-operatives)	
	Zenjikyo (National Federation of Motor Insurance Cooperatives)	
	Zenrosai Kyokai (The Foundation for Promoting Workers Welfare and Mutual Aid Insurance)	
	Kyoei Fire (The Kyoei Fire and Marine Insurance Company Ltd.)	

Membership Categories	Organization Name	
First-class Supporting Member NOSAI Kyokai (National Agricultural Insurance Association)		
Second-class Supporting Member	Boseikyo (Consumer Co-operative of Ministry of Defense)	
	Kanagawa Kenmin Kyosai (The Kanagawa Kenmin-Kyosai Consumer's Cooperative)	
	Chusairen (Small and Medium size Enterprise Welfare Cooperative Insurance Federation)	
	Kaigyoui Kyosai (Cooperative of Mutual Insurance for Medical Practitioners)	

5 Management Structure



6 Main Activities

(1) Research and Studies

- Conducting research and study activities and expressing opinions to address common issues to the member societies (e.g. the revision of laws, etc.).
- Research on kyosai theory conducted by the "Research Committee on Kyosai Theory," comprised mainly of researchers.
- Keeping track of trends in the cooperative/commercial insurance business and exchanging information.
- Organizing business study workshops in order to provide the executives and employees of the member with information of international and domestic issues which affect kyosai.

(2) Human Resources Development and Training

- Holding training seminars in order to improve the skills of the executives and staff of kyosai organizations, and provide information for the member societies and related organization.
- Support for training seminars operated by the member societies.

(3) Public Relations and Publications

- Publishing a monthly journal "Cooperative and Commercial Insurance," and its supplement "Kyosai Yearbook" etc.
- Publishing "Kyosai in Japan Fact Book."
- Holding "JCIA Seminars" with the aim of raising awareness of cooperatives and the kyosai business, and

considering various social issues.

(4) Promotion of Mutual Exchanges

- Promotion of cooperation and coordination among the member societies.
- Cooperation with domestic cooperatives as a member of Japan Co-operative Alliance (JCA).
- Cooperation with kyosai-related organizations.

(5) International Activity

- Cooperation with overseas cooperatives and cooperative insurers such as International Co-operative Alliance (ICA) and International Cooperative and Mutual Insurance Federation (ICMIF).
- Conducting research and studies on trends in the situation concerning cooperative/commercial insurance in overseas.
- Dissemination of information to overseas countries.

(6) Consultations

- Providing telephone consultations about inquiries and complaints from policy holders and/or their related persons regarding kyosai business operated by the member societies.
- Support for the resolution of disputes provided by Customer Consultation Department as the Alternative Dispute Resolution (ADR) body certified by the Minister of Justice under the ADR Promotion Act.

IV JCIA Member Societies

1 List of Member Societies

Full Member

Zenkyoren National Mutual Insurance Federation of Agricultural Cooperatives

Address	JA Kyosai Building, 2-7-9, Hirakawa-cho, Chiyoc Tel:+81-3-5215-9100 (https://www.ja-kyosai.or.jp	
Applicable Law	The Agricultural Cooperative Society Law	
Competent Authority	Ministry of Agriculture, Forestry and Fisheries	
Establishment		only) merged with 47 prefectural kyosai federations, s forming a two-tiered organizations consisting of 47 rter (Tokyo).
Line of Business	 Japan Agricultural Cooperatives (JA) nationwide and Zenkyoren jointly run a kyosai business. Zenkyoren administers operations including the planning of diverse programs, systems development, asset management, and liability reserves for claims payment. 	
Kyosai Product Range	Whole life kyosai Single-premium whole life kyosai Underwriting-standards mitigation type whole life kyosai Term life kyosai Decreasing term life kyosai Endowment life kyosai Single-premium endowment life kyosai Children's kyosai Assumed-interest-rate change type annuity kyosai Medical kyosai Underwriting-standards mitigation type medical kyosai Cancer kyosai Nursing care kyosai Single-premium nursing care kyosai Disability kyosai Specific severe disease kyosai	 Automobile kyosai Compulsory automobile liability kyosai Personal accident kyosai Liability kyosai Farmer liability kyosai Volunteer comprehensive kyosai Group term life kyosai Cooperative-owned building fire kyosai Retirement annuity kyosai
Features	 credit provided by Japan Agricultural Cooperative Based on its business philosophy of mutual aid, members and policyholders (comprehensive cov 	Zenkyoren provides coverage for the entire lives of its

Kyosuiren National Mutual Insurance Federation of Fishery Co-operatives

Address	Kanda Ogawamachi Nichome Building, 2-3-6, Kanda Ogawamachi, Chiyoda-ku, Tokyo 101-0052 Tel:+81-3-3294-9641 (https://www.kyosuiren.or.jp/)
Applicable Law	The Fisheries Cooperative Association Law
Competent Authority	Ministry of Agriculture, Forestry and Fisheries
Establishment	 Zensuikyo, forerunner of Kyosuiren, entered into kyosai business in 1951. In 2008, Japan Fisheries Cooperatives (JF), Fish Processors Cooperative Association and Kyosuiren jointly came to write kyosai business according to the revision of the Fisheries Cooperatives Association Law.
Line of Business	• Various types of kyosai, such as fire kyosai, householder's comprehensive kyosai, comprehensive life kyosai, crew's welfare kyosai and the like.
Kyosai Product Range	 Choko (Comprehensive life kyosai) Kurashi (Householder's comprehensive kyosai) Nenkin (Fishermen annuity) Kasai (Fire kyosai) Noriko (Crew's welfare kyosai) Danshin (Group credit life kyosai) National pension fund kyosai
Features	 Kyosuiren comprises fishery cooperatives (JF), fisheries production cooperatives, fish processor cooperatives and their federations. It was established as the only federation engaged in the kyosai business with each member cooperative and federation contributing a share of the capital. Jointly selling kyosai contracts, Kyosuiren, JF and others play their respective roles and operate the kyosai business in an integrated manner. As a major business of JF, JF kyosai aims to expend all possible means to "safeguard the livelihoods" of fisherpersons, thereby Protecting beautiful sea and fisheries and kyosai contributing to the development of attractive fishing villages and communities where people can live in affluence and peace of mind.

Kokumin Kyosai co-op National Federation of Workers and Consumers Kyosai Cooperatives

Address	12-10, Yoyogi 2-chome, Shibuya-ku, Tokyo 151-8571 Tel:+81-3-3299-0161 (https://www.zenrosai.coop/english/english.html)	
Applicable Law	The Consumers' Livelihood Cooperative Society Law	
Competent Authority	Ministry of Health, Labor and Welfare	
Establishment	 The first Workers and Consumers Kyosai Cooperative was established in Osaka in 1954. Since then "Prefectural Workers and Consumers Cooperative" has been established in each prefecture. In 1957 eighteen prefectural workers and Kyosai Organizations, who had already started business gathered together to establish a central organization, called the National Federation of Workers a Consumers Kyosai Cooperatives (Abbreviated name: "Rosairen.") In 1976 national integration was realized by the unification of campaign policy, kyosai business, proand loss accounting, and organizational/secretarial operations. Its abbreviated name was also change to "Zenrosai." In June 2019, on marking its 60th anniversary, a nickname "Kokumin Kyosai co-op" was adopted order to become a more friendly and approachable organization. 	ses, and ofit ged
Line of Business	Kyosai business, and guidance, information sharing, and arrangements for member societies	
Kyosai Product Range	 Kokumin kyosai (General public kyosai) Traffic accident kyosai New comprehensive health kyosai Smile kyosai (Fire insurance/Natural disaster kyosai Smile kyosai with social contribution for eco-house Smile kyosai for mortgage of Labour Bank My car kyosai (Automobile kyosai) Compulsory automobile liability kyosai Liability kyosai 	
Features	 Kokumin Kyosai co-op is a federation which consists of 58 member societies: 47 member societies of Consumers Kyosai Cooperatives based on local workers in each prefecture, eight member societies of Consumer Kyosai Cooperatives for workers at workplaces which are constructed beyond the borders of the prefectures, and three member societies of consumers' federations. Kokumin Kyosai co-op, as a consumer cooperative taking charge of workers' voluntary welfare movement, engages mainly in the kyosai business, while it is expanding the circle of mutual relief for companies' employees as well as local workers and consumers. In this way, Kokumin Kyosai co-op is aiming at the realization of its philosophy, which is, "Creation of a rich and safe society through everyone's helping each other." 	

Nihon Saikyosairen Japan Reinsurance Federation of Consumers' Cooperatives

Address	12-10, Yoyogi 2-chome, Shibuya-ku, Tokyo 151-8531 Tel:+81-3-3320-1711 (https://www.saikyosairen.or.jp/english/index.html)
Applicable Law	The Consumers' Livelihood Cooperative Society Law
Competent Authority	Ministry of Health, Labor and Welfare
Establishment	 1975: Kokuro Kyosai (currently Zenkoku Kouun Kyosai), Zentei Kyosai, Dentsu Kyosai, Zenrinya Kyosai (currently Shinrinroren Kyosai) and Zensembai Kyosai (currently Zentabaco Seikyo) formed "Tansan Kyosai Rengokai (Federation of Industrial Cooperative Insurance Societies)" and started automobile kyosai. 1980: Zenrosai, Jichiro Kyosai and Nikkyosai Seikyo (currently Kyoshokuin Kyosai) joined these companies to form Jidosha Kyosairen. 1987: Jidosha Kyosairen was reorganized and incorporated to Zenrosai Saikyosairen (Zenrosai Reinsurance Federation of Consumers' Co-operatives). 2004: Automobile kyosai business was incorporated to Zenrosai. 2006: The name of the organization changed from Zenrosai Saikyosairen to Nihon Saikyosairen.
Line of Business	Reinsurance business serving as the key reinsurance player for the kyosai organizations
Kyosai Product Range	 Fire reinsurance Natural peril reinsurance Life reinsurance Traffic accident reinsurance Comprehensive reinsurance Automobile reinsurance Compulsory automobile liability reinsurance
Features	• Nihon Saikyosairen is the sole reinsurance operation society in Japan. Through its reinsurance business, Nihon Saikyosairen has contributed to the stabilization of the management of membership

CO-OP Kyosairen Japan CO-OP Insurance (Kyosai) Consumers' Co-operative Federation, CO-OP Kyosai

the member societies and kyosai organizations, and in supporting direct contracts.

and the sound development of the business. It also engages in strengthening the relationship between

Address	4-1-13, Sendagaya, Shibuya-ku, Tokyo 151-0051 Tel:+81-3-6836-1300 (https://coopkyosai.coop/english/)	
Applicable Law	The Consumers' Livelihood Cooperative Society Law	
Competent Authority	Ministry of Health, Labor and Welfare	
Establishment	 1951: Japanese Consumers' Cooperative Union (JCCU) was established. 1984: JCCU started Kyosai business. 2008: CO-OP Kyosairen was established as a federation specializing in kyosai businesses. 2009: CO-OP Kyosairen started to operate the businesses. 	
Line of Business	• Kyosai business, and guidance, communication and adjustment for consumer cooperative member societies, as well as promotion of life planning activities	
Kyosai Product Range	CO-OP student comprehensive mutual kyosai	CO-OP kyosai (Zuttoai) CO-OP life kyosai (New ai ai) CO-OP fire kyosai
Features	 CO-OP Kyosairen, jointly founded by consumer cooperatives operating CO-OP kyosai businesses and JCCU, is a consumers' federation that runs kyosai business. CO-OP Kyosairen promotes kyosai in conjunction with the supply and purchasing business for the members, and kyosai businesses are steadily growing. CO-OP Kyosairen is attracting attention as the developing and expanding kyosai organizations in Japan. 	

Zenkokuseikyoren The Federation of Japanese Consumer Cooperatives, FJCC

Address	OMIYAKADOMACHI SQUARE 14F, 2-118, Daimoncho, Omiya-ku, Saitama-shi, Saitama 330-8708 Tel:+81-48-633-6200 (https://www.kyosai-cc.or.jp/)
Applicable Law	The Consumers' Livelihood Cooperative Society Law
Competent Authority	Ministry of Health, Labor and Welfare
Establishment	 Established in 1971 as The Cooperative Unions of Greater Tokyo Area. Changed its name to The Federation of Japanese Consumer Cooperatives in 1981. Started life kyosai (Kenmin Kyosai) business in 1982. Started new fire kyosai (with coverage for storm and flood damage) business in 1985.
Line of Business	Kyosai business, and guidance, communication and adjustment for consumer cooperative member societies
Kyosai Product Range	 Life kyosai (Child type, Comprehensive coverage type, Hospitalization coverage type, Middle and early old age type, Hospitalization coverage for the middle and early old-aged type) Fire kyosai (New fire kyosai)
Features	• A prefectural kyosai scheme or "Kenmin Kyosai" was established in Saitama in 1973 and it has subsequently spread throughout Japan. Nowadays, As a Todohukenmin Kyosai Group is implemented in all 47 prefectures, Tomin Kyosai (Tokyo), Domin Kyosai (Hokkaido), Fumin Kyosai (Kyoto • Osaka), Zenkoku Kyosai (Kanagawa), including Kenmin Kyosai.

Seikyo Zenkyoren Japan Federation of Mutual Aid Cooperatives, JAFMAC

Address	Nissay New Osaka Building 14F, 4-30, Miyahara 3-chome, Yodogawa-ku, Osaka-shi, Osaka 532-0003 Tel:81-6-6350-0033 (https://www.zenkyoren.or.jp/)
Applicable Law	The Consumers' Livelihood Cooperative Society Law
Competent Authority	Ministry of Health, Labor and Welfare
Establishment	• Established in 1956.
Line of Business	Kyosai business of fire and reinsurance business of fire and traffic accident kyosai
Kyosai Product Range	Fire kyosai Fire reinsurance
Features	• Nationwide organizations that operate community-based kyosai businesses cooperate with each other with the aim of developing and improving their regional kyosai businesses.

Nikkaren National Federation of Fire Insurance Co-operatives for Small Business

Address	Nihonbashi Center Building, 11-2, Nihonbashi Hama-cho 2-chome, Chuo-ku, Tokyo 103-0007 Tel: +81-3-3667-5111 (https://www.nikkaren.or.jp/)	
Applicable Law	Small and Medium Sized Enterprise Cooperatives Act	
Competent Authority	Ministry of Economy, Trade and Industry	
Establishment	 Established in 1960. Merged National Mutual Insurance Federati Enterprises (Chusho-Kigyo Kyosai) in 2014. 	ion of Co-operatives for Small and Medium Size
Line of Business	 Fire kyosai business written jointly with the member societies Reinsurance of kyosai liability accepted by the member societies in the course of kyosai business Original kyosai for members of the member societies 	
Kyosai Product Range	 Fire kyosai Business interruption support kyosai Automobile kyosai Medical & cancer kyosai Comprehensive personal accident kyosai Labor disaster compensation kyosai 	 Life and personal accident kyosai Automobile accident expenses kyosai Income protection kyosai Business interruption mutual aid kyosai Small and medium enterprises comprehensive liability kyosai
Features	 Nikkaren is a kyosai cooperative organized in response to the needs of small and medium-sized business owners, who desire to support each other and protect themselves from unexpected accidents such as fire. Sales promotion activities are systematically conducted by signing consignment contracts with small and medium-sized enterprises, including cooperatives, commerce and industry cooperatives, chambers of commerce and industry, and commerce and industry conferences. Nikkaren set up new "Earthquake risk coverage clause" to cover loss and damage of homes and ordinary buildings in January 2020 and promotes "Business interruption support insurance", etc. for assisting the business continuation of small and medium-sized enterprises, etc. in terms of "compensation." 	

Kokyoren National Mutual Insurance Federation of Truck Transport Co-operatives

Address	Tokyo Track Synthesis Hall, 1-8, Yotsuya 3-chome, Shinjuku-ku, Tokyo 160-0004 Tel:81-3-3341-6271 (https://www.kokyoren.or.jp/)		
Applicable Law	Small and Medium Sized Enterprise Cooperatives Act		
Competent Authority	Ministry of Land, Infrastructure, Transport and Tourism	Ministry of Land, Infrastructure, Transport and Tourism	
Establishment	• Established in 1972.		
Line of Business	• Reinsurance business, guidance, adjustment, and communication for member societies and kyosai business compensating for injuries which the employees of the member societies suffered from labor accident.		
Kyosai Product Range	 Bodily injury liability kyosai Property damage liability kyosai Physical damage kyosai Drivers' and passengers' personates Labor accident kyosai Compulsory automobile liability 	•	
Features	 Trucking businesses greatly contributed to the economic growth of Japan after the war as the leading provider of land transportation. However, frequent traffic accidents have caused social problems and since around 1960, dump trucks have been deemed "deadly vehicles." Consequently, in the commercial insurance industry, premium for all types of trucks have been raised and in some cases the insurer has refused to sign contracts with trucking businesses. After 1970, truck transport kyosai cooperatives have been established throughout Japan and kyosai businesses have spread widely to address problems related to traffic accidents. Kokyoren is characterized by its cooperatives in the truck transport industry. Kokyoren actively promotes traffic accident prevention along with its kyosai business. It holds approximately 2,500 seminars on safe driving every year. 		

Zenjikyo National Federation of Motor Insurance Cooperatives

Address	Ichigaya Center Building, 14, Hachiman-cho, Ichigaya, Shinjuku-ku, Tokyo 162-0844 Tel:+81-3-3267-1911 (https://www.zenjikyo.or.jp/)
Applicable Law	Small and Medium Sized Enterprise Cooperatives Act
Competent Authority	Ministry of Economy, Trade and Industry
Establishment	• Established in 1975.
Line of Business	• Reinsurance business for member societies engaged in automobile kyosai and compulsory automobile liability kyosai businesses. Guidance, liaison and coordination for member societies. Lending business funds to member societies and borrowing funds on behalf of member societies. Automobile kyosai business written jointly.
Kyosai Product Range	Automobile kyosai Compulsory automobile liability kyosai
Features	• Member societies conduct automobile kyosai businesses, in order to help small and medium-sized enterprises, etc. to cover, under the spirit of mutual aid, economic losses incurred by other small and medium-sized enterprises, etc. due to accidents that are attributed to the ownership, use, or management of automobiles owned by them. Zenjikyo operates reinsurance business for those member societies to diffuse their responsibility to provide kyosai coverage and ensure that the claims will be paid in an appropriate manner.

Zenrosai Kyokai The Foundation for Promoting Workers Welfare and Mutual Aid Insurance

Address	Roundcross Shinjuku 5F, 11-17, Yoyogi 2-chome, Shibuya-ku, Tokyo 151-0053 Tel:+81-3-5333-5126 (https://www.zenrosaikyokai.or.jp/)
Applicable Law	Act on Arrangement of Relevant Acts Incidental to Enforcement of the Act on General Incorporated Associations and General Incorporated Foundations and Act on Authorization of Public Interest Incorporated Associations and Public Interest Incorporated Foundations
Competent Authority	Cabinet Office, Ministry of Health, Labor and Welfare
Establishment	 National Association of Workers Welfare Promotion was established in 1982 and Foundation for Workers Welfare and Cooperative Insurance was established in 1989. Both of them were consolidated and became Zenrosai Kyokai (National Association for Workers Welfare and Cooperative Insurance) in 2004. Zenrosai Kyokai effected entity conversion to a general incorporated foundation in 2013.
Line of Business	• Zenrosai Kyokai is a general incorporated foundation that runs think-tank business and mutual aid business contributing to the improvement and development of workers welfare.
Insurance Product Range	 Expenses insurance for celebration or condolence Fire insurance for cooperative societies' own buildings Automobile insurance for cooperatives societies' own cars Non-life insurance agency business (Fire insurance, Automobile insurance)
Features	 Business associated with expenses insurance for celebration or condolence, fire insurance for cooperative societies' own buildings, and automobile insurance for cooperatives societies' own cars is operated as an approved specified insurance business under the Insurance Business Law. As a business to complement the approved specified insurance business, a non-life insurance agency business of fire insurance and automobile insurance has been operated for organizations that are eligible to be policyholders in the approved specified insurance business since July 1, 2014. (Insurer: the Kyoei Fire and Marine Insurance Company Ltd.) Zenrosai Kyokai comprises the "Three Basic Corporations of Kokumin Kyosai co-op," together with Kokumin Kyosai co-op and Nihon Saikyosairen.

Kyoei Fire The Kyoei Fire and Marine Insurance Company Ltd.

Address	18-6, Shimbashi 1-chome, Minato-ku, Tokyo 105-8604 Tel: +81-3-3504-0131 (https://www.kyoeikasai.co.jp/)			
Applicable Law	The Insurance Business Law			
Competent Authority	Financial Services Agency	Financial Services Agency		
Establishment	 Founded in 1942 by the Central Union of Cooperatives, the predecessor of today's cooperative unions and cooperative societies including agriculture, forestry and fishery cooperative unions, shinkin/shinkumi banks, and consumer cooperatives. In, 2003, Kyoei Fire became a publicly held corporation from a mutual company. The company was funded by cooperative unions and cooperative societies, establishing a firm position as an insurance company based on cooperative unions and cooperative societies both in name and in reality. 			
Line of Business	• Under the spirit of coexistence and mutual aid, the company operates non-life insurance business based on strong relationships with various cooperative unions.			
Insurance Product Range	 Fire insurance (earthquake insurance) Automobile insurance Compulsory automobile liability insurance Personal accident insurance Medical insurance Cancer insurance Income protection insurance Liability insurance Comprehensive property insurance General commercial credit insurance Construction insurance Civil engineering construction insurance Comprehensive workers' compensation insurance Marine insurance Cargo marine insurance 			
Features	• The company operates a unique insurance business based on relationships with various cooperative unions and cooperative societies. It has an established reputation for an ability to develop products. For instance, it developed Japan's first insurance products including fire insurance with a maturity refund and hole-in-one insurance.			

First-Class Supporting Member

NOSAI Kyokai National Agricultural Insurance Association

Address	19, Ichiban-cho, Chiyoda-ku, Tokyo 102-8411 Tel: +81-3-3263-6411 (https://www.nosai.or.jp/nosai_kasou/nosai_eng_01.html)		
Applicable Law	Act on Arrangement of Relevant Acts Incidental to Enforcement of the Act on General Incorporate Associations and General Incorporated Foundations and Act on Authorization of Public Interest Incorporated Associations and Public Interest Incorporated Foundations		
Competent Authority	Cabinet Office		
Establishment	 Agricultural Insurance Society was established in 1940. Agricultural Mutual Insurance Society was established in 1948. Agricultural Mutual Insurance Society was renamed to "National Agricultural Mutual Insurance Association" in 1949. The organization shifted to a public interest incorporated association in 2013. 		
Line of Business	• Research and study of the agricultural insurance system, research and study for promoting agriculture and stabilizing agricultural management, spread and awareness-raising activities for farmers and the public, and others		
Kyosai Product Range	• The businesses of NOSAI are managed by the Agricultural Mutual Insurance Associations (municipal level), the Prefectural Federation of Agricultural Mutual Insurance Associations (prefectural level), etc. It operates the following kyosai businesses: rice, wheat and barley kyosai; livestock kyosai; fruit and fruit-tree kyosai; field crop kyosai; greenhouse kyosai; farmer's house kyosai; farming equipment kyosai; agricultural products in storage kyosai and agricultural management income protection kyosai.		
Features	 In order to stabilize agricultural management, the agricultural insurance system provides mutual aid services to compensate for losses incurred by farmers due to natural disasters and other unforeseen accidents, and insurance services to mitigate the impact of declining agricultural income on agricultural management. NOSAI Kyokai is the central organization of the Agricultural Mutual Insurance Association and the Prefectural Federation of Agricultural Mutual Insurance Associations 		

Second-Class Supporting Member

Boseikyo Consumer Co-operative of Ministry of Defense

Address	Kuipo Bldg. 6F, 2-1, Ichigaya honmuracho Shinjyuku-ku, Tokyo 162-0845 Tel: +81-3-5227-1610 (https://www.boseikyo.jp/)		
Applicable Law	The Consumers' Livelihood Cooperative Society Law		
Competent Authority	Mistry of Health, Labor and Welfare		
Establishment	• Established in 1963.		
Line of Business	Various types of kyosai		
Kyosai Product Range	• Fire kyosai • Life kyosai • Long term life kyosai		
Features	 Fire kyosai Life kyosai Long term life kyosai Boseikyo is a consumers' cooperative society. Its affinity groups in workplace are Ministry of Defens defined by Act for Establishment of the Ministry of Defense (Chapter II), Mutual Aid Association Commistry of Defense defined by National Public Officers Mutual Aid Association Act (Act No.3), Labor Management Organization for USFJ Employees, Incorporated Administrative Agency defined by Action the Labor Management Organization for USFJ Employees, Independent Administrative Agency and Boeisyo employee consumer cooperative. The organization structure and corps for Ministry of Defense and Self-Defense Forces spread nationwide, and its headquarter is in Tokyo and staff are stationed in each place in order to operate the business. 		

Kanagawa Kenmin Kyosai The Kanagawa Kenmin-Kyosai Consumer's Cooperative

Address	1-1-8-2, Sakuragi-cho, Naka-ku, Yokohama-city, Kanagawa 231-8418 Tel: +81-45-201-0816 (https://www.kenminkyosai.or.jp/)		
Applicable Law	The Consumers' Livelihood Cooperative Society Law		
Competent Authority	Kanagawa Prefecture		
Establishment	 1966: A voluntary organization was established and provided "Comprehensive life kyosai" for citizens in Kanagawa Prefecture. 1973: "The Kanagawa Kenmin-Kyosai Consumer's Cooperative Insurance" was certified and recognized as "Kenmin Kyosai" in Kanagawa Prefecture. 		
Line of Business	Kyosai business Insurance agency business		
Kyosai Product Range	 Life and children kyosai Liability kyosai Personal accident kyosai 		
Features	 In the spirit of mutual aid, the basic philosophy of the association is to "guarantee security and a sense of purpose in life", and it is a professional association that operates mutual aid businesses, mainly life kyosai, in Kanagawa Prefecture. As an educational program for members, the association holds events such as "Iki-iki Kenko (Vivacious Health)", "Iki-iki Seikatsu (Vivacious Life)", and "Child Care Support" as social activities. 		

Chusairen Small and Medium size Enterprise Welfare Cooperative Insurance Federation

Address	Nihonbashi Aruga Bldg, 2-2-5, Nihonbashi Chuo-ku, Tokyo 103-0027 Tel: +81-3-3275-1121 (http://www.chusairen.or.jp/)
Applicable Law	Small and Medium Sized Enterprise Cooperatives Act
Competent Authority	Tokyo Prefecture
Establishment	• Established in 2012.
Line of Business	 Reinsurance business of kyosai liability borne by the member societies. Joint kyosai business concerning kyosai contracts for which it bears kyosai liability jointly with member societies. A range of other businesses conducted in support of member societies.
Kyosai Product Range	 Reinsurance business for Life and personal accident kyosai etc. Life and medical kyosai Labor accident kyosai
Features	• Chusairen was established as a federation in January 2012. Its base is a kyosai society newly established by a public interest corporation who had been operated kyosai business for small and medium-sized owners, responding to the laws related to the reform of the public interest corporation. Chusairen provides various support business and reinsurance business for the member societies as well as joint kyosai business with the members.

Kaigyoui Kyosai Cooperative of Mutual Insurance for Medical Practitioners

Address	Toho Building 3F, 1-10-6, Minami Chitose, Nagano City, Nagano 380-0823 Tel: +81-26-217-6600 (https://www.kaigyouikumiai.or.jp/)	
Applicable Law	Small and Medium Sized Enterprise Cooperatives Act	
Competent Authority	Nagano Prefecture	
Establishment	• Established in 2010.	
Line of Business	Kyosai business for members and its incidental business	
Kyosai Product Range	Income protection plan for medical practitioners	
Features	 Being invested from Cooperatives of medical insurance doctors (Business cooperative) of 7 prefectures and the founders (practitioners), Kaigyoui Kyosai was founded and authorized by the Kanto Shin-Etsu Welfare Bureau in January 2010 (Since April 2015 it has been supervised by Nagano Prefecture). In August 2010, "Income protection plan for medical practitioners" was launched in order to offer income protection and support restoration of business in case of business interruptions due to illness or injury of medical practitioners. Its aims are to stabilize the medical supply system and to secure the business and living of doctors and dentists who are providers of medical care. 	

2 List of Product Line Provided by Major Kyosai

	Organization	Product Line					
	Organization	Fire	Life	Accident	Auto.	Annuity	Others**3
Agricultural Cooperatives	Zenkyoren	0	0	0	0	0	0
Fishery Cooperatives	Kyosuiren	0	0			0	
	Kokumin Kyosai co-op	0	0	0	0	0	0
	CO-OP Kyosairen	O*1	0		O*1		
Consumers	Zenkokuseikyoren	0	0	0			
Cooperatives	Seikyo Zenkyoren	0	O**2	O**2			
	Boseikyo	0	0				
	Kanagawa Kenmin Kyosai		0	0			0
	Nikkaren	0	0	0	0		0
	Kokyoren				0		0
Business Cooperatives	Zenjikyo				0		
	Chusairen		0				0
	Kaigyoui Kyosai						0
Agricultural Insurance Associations	NOSAI Kyokai	0					0

- %1: Products are based on Kokumin Kyosai co-op's policy terms and conditions
- *2: Products are provided by some of the member societies of Seikyo Zenkyoren
- *3: "Others" are as follows;
 - 'Worker's property accumulation savings kyosai', 'Farmer liability kyosai', 'Liability kyosai', 'Volunteer comprehensive kyosai' by Zenkyoren
 - 'Mutual aid benefit kyosai', 'Personal liability kyosai' by Kokumin Kyosai co-op
 - 'Liability kyosai' by Kanagawa Kenmin Kyosai
 - 'Business interruption support kyosai' 'Labor disaster compensation kyosai', 'Income protection kyosai', 'Business interruption mutual aid kyosai', 'Small and medium enterprises comprehensive liability kyosai' by Nikkaren
 - 'Labor accident kyosai' by Kokyoren
 - 'Labor accident kyosai' by Chusairen
 - 'Income protection plan for medical protectioners' by Kaigyoui Kyosai
 - 'Rice, wheat and barley kyosai', 'Livestock kyosai', 'Fruit and fruit-tree kyosai', 'Field crop kyosai', 'Greenhouse kyosai', 'Farming equipment kyosai', 'Agricultural products in storage kyosai', 'Agricultural management income protection kyosai' by NOSAI Kyokai

3 Member Societies' Efforts towards Natural Disasters

(1) Insurance Claims and Condolence Money Paid by Member Societies

In the wake of natural disasters such as huge earthquakes, powerful typhoons, and heavy rains, member societies endeavor to pay insurance and condolence money promptly to the affected policy holders in order to help them put their lives back in order as quickly as possible and carry out various activities for disaster prevention and mitigation.

■ Natural disasters of insurance payout which exceeded 100 Billion Yen

The amount of insurance and condolence money paid by Member Societies amounted to more than 100 Billion Yen for the following devastating natural disasters such as Great Hanshin-Awaji Earthquake in 1995 and the Great East Japan Earthquake in 2011.

Year	Name of Natural Disasters	Insurance and Condolence Money Paid
1991	19th typhoon of 1991 (Mireille)	172 Billion Yen
1995	Great Hanshin-Awaji Earthquake	144 Billion Yen
2004	18th typhoon of 2004 (Songda)	136 Billion Yen
2011	Great East Japan Earthquake	1,228 Billion Yen
2016	Kumamoto Earthquake	183 Billion Yen
2018	21th typhoon of 2018 (Jebi)	188 Billion Yen
2019	15th typhoon of 2019 (Faxai)	124 Billion Yen
2019	19th typhoon of 2019 (Hagibis)	143 Billion Yen
2021	Fukushima Earthquake of 2021	127 Billion Yen
2022	Earthquake with epicenter off the coast of Fukushima of 2022	180 Billion Yen

^{*}The above figures are the total amount of payments calculated based on reports from individual member societies as of the end of September 2024. Some member societies may include in the amount of payments not only general insurance payouts but also life insurance payouts.

The total amount of payments does not include any payments made by member societies who are not able to figure out the amount for each disaster.

19th typhoon of 1991 (Mireille)

Human damage: Number of missing and dead: 62; number of injuries: 1,499.

Property damage: Number of damaged houses: 170,447; number of houses inundated above and below floor level: 22,965.

Great Hanshin-Awaji Earthquake

Human damage: Number of missing and dead: 6,437; number of injuries: 43,792.

Property damage: Number of completely destroyed houses: 104,906; number of half destroyed houses: 144,274; number of partially destroyed houses: 390,506.

18th typhoon of 2004 (Songda)

Human damage: Number of missing and dead: 45; number of injuries: 1,301.

Property damage: Number of damaged houses: 43,140; number of houses inundated above and below floor level: 8,360.

Great East Japan Earthquake

Human damage: Number of missing and dead: 22,325 number of injuries: 6,242.

Property damage: Number of completely destroyed houses: 122,050; number of half destroyed houses: 283,988; number of partially destroyed houses: 750,064.

Kumamoto Earthquake

Human damage: Number of dead: 273; number of injuries: 2,809.

Property damage: Number of completely destroyed houses: 8,667; number of half destroyed houses: 34,719; number of partially destroyed houses: 163,500.

21th typhoon of 2018 (Jebi)

Human damage: Number of dead: 14; number of injuries: 980.

Property damage: Number of damaged houses: 97,910; number of inundated above and below floor level: 707.

15th typhoon of 2019 (Faxai)

Human damage: Number of dead: 9; number of injuries: 160.

Property damage: Number of damaged houses: 93,096; number of inundated above and below floor level: 276.

19th typhoon of 2019 (Hagibis)

Human damage: Number of missing and dead: 121; number of injuries: 388.

Property damage: Number of damaged houses: 75,758; number of inundated above and below floor level: 29,941.

Fukushima Earthquake of 2021

Human damage: Number of dead: 3; number of injuries: 184.

Property damage: Number of completely destroyed houses: 144; number of half destroyed houses: 3,070; number of partially destroyed houses: 35,361.

Earthquake with epicenter off the coast of Fukushima of 2022

Human damage: Number of dead: 4; number of injuries: 248.

Property damage: Number of completely destroyed houses: 224; number of half destroyed houses: 4,630; number of partially destroyed houses: 52,388.

**The figures for casualties and damage are based on the Japan Fire and Disaster Management Agency website, "Disaster information list". However, for 19th typhoon of 1991 (Mireille), the figures are based on the Japan Meteorological Agency website, "Examples of typhoon disaster"

Insurance payout for recent great natural disasters

The following are the amount of insurance and condolence money paid by Member Societies for recent great natural disasters.

Name of Natural Disasters	Insurance and Condolence Money Paid
15th typhoon of 2019 (Faxai)	124 Billion Yen
19th typhoon of 2019 (Hagibis)	143 Billion Yen
Fukushima Earthquake of 2021	127 Billion Yen
Earthquake with epicenter off the coast of Fukushima of 2022	180 Billion Yen
14th typhoon of 2022 (Nanmadol)	41 Billion Yen
Noto Peninsula Earthquake	100 Billion Yen

^{**}The above figures are the total amount of payments calculated based on reports from individual member societies as of the end of September 2024. Some member societies may include in the amount of payments not only general insurance payouts but also life insurance payouts.
The total amount of payments does not include any payments made by member societies who are not able to figure out the amount for each disaster.

(2) Member Societies' Efforts

■ Distribution of free disaster-relief tarpaulins/emergency kits

Zenkyoren provides free disaster-relief tarpaulins and emergency kits to its policyholders whose houses have been damaged due to natural disaster (This service is for Zenkyoren policyholders who fulfill certain requirements.)



Tarpaulin (Size:3.6m × 5.4m (12 tatami mats))



Emergency Kit

Disaster prevention class by professor the Vuton

Zenkyoren holds a "Professor the Vuton's Disaster Classroom," a hands-on learning program in which participants experience the realistic motion of past and anticipated major future earthquakes using the "Jishin the Vuton earthquake simulator," a chair-shaped device for experiencing earthquake motion, and are reminded of the need to "prepare" for earthquakes on a daily basis by, for example, by securing furniture.





Experiences of Jishin the Vuton

Support activities including visits to all insured households

Kyosuiren visits all insured households in the disasterstricken regions to assess any earthquake and typhoon damage and works to provide relief payments as quickly as possible. Moreover, Kyosuiren have conducted relief activities, including the delivery of relief supplies to the victims of the Noto Peninsula Earthquake of 2024 and other natural disasters that occurred in FY2023, including heavy rainfalls, typhoons and earthquakes.

Information Provision Activities through the Information Magazine "Inochi no Koe (The Voice of Life)"

Kyosuiren distributes "Inochi no Koe", an information publication to protect people from natural disasters and marine accidents and posts it on **Kyosuiren** website.

"The Voice of Life" is an information magazine that asks JF cooperative members to share their experiences and lessons learned from various large-scale disasters that have occurred in the past and provide them as a "voice" to help safeguard the lives of people in coastal areas across the country. The magazine provides information on mutual aid in readiness for future disasters in a spirit of mutual support and empathy of both the providers and recipients of such information.



In the second issue published in FY2023. under the theme of "Safeguarding Lives from Marine Accidents," Kyosuiren interviewed members of JF and the

Information magazine Inochi no Koe

Marine Rescue Association that are making efforts to prevent accidents in order to safeguard people living in coastal areas from marine accidents, and published the interviews in "The Voice of Life" to stress the importance of preparedness, wearing life jackets and fishing boat safety equipment essential to fishermen who face nature.

Future Disaster Prevention and Mitigation Project

Kokumin Kyosai co-op, which started out as a housing insurance provider (Disaster Kyosai), has been developing the "Future Disaster Prevention and Mitigation Project" since March 2021 to further promote the development of disaster prevention and mitigation and network building based on the lessons learned and experience gained from in disaster responses to date.

1 Moshimo Project

The "Moshimo (what-if) Project" is an initiative that aims to create a resilient city by encouraging individuals to think about what they can do in case of an emergency to be prepared for such an event.

In FY2023, the "Moshimo Festival" was held in Shibuya Ward and Nagoya City in collaboration with various companies and organizations. Kokumin Kyosai co-op organized booths and stage events where families could

experience "what if" preparedness while having fun and educated visitors about disaster prevention and mitigation.



Moshimo Festival Shibuya 2023

② Disaster prevention and mitigation using digital technology

To promote disaster preparedness among members and consumers, **Kokumin Kyosai co-op** provides contents and services that encourage awareness of disaster prevention and mitigation through its website and official apps.

<Kokumin Kyosai co-op Official App>

The site offers useful content for disaster prevention and mitigation, such as "Disaster Prevention Quiz" and "Disaster Prevention Leader Assessment," and can be easily accessed from smartphones.

<Kokumin Life Support>

Kokumin Kyosai co-op provides a service called "Kokumin Life Support" to support the lives of citizens by providing security and life support. The "Life Design Support" feature of Citizens' Life Support offers a "Life Reconstruction Support Guide for Disaster Victims" that summarizes the contents and procedures of public services available in the event of a disaster.

< VR Experience and Online Event>

Using digital technology, **Kokumin Kyosai co-op** held an online disaster prevention/ and mitigation event where participants could easily participate from their homes

and experience VR with images and sound as if they were actually on the scene of an earthquake, typhoon, or flooding. This event is linked to actions and preparations in the event of an actual disaster.



Bosai Café - VR experience

③ Disaster Prevention and Mitigation program for Children ∼Cocreation with Junior Ecoclub∼

Since FY2021, as a co-creation activity with the Japan Environment Association, one of the recipients of "Smile Kyosai Eco-housing with Social Contribution" implemented by **Kokumin Kyosai co-op**, **Kokumin Kyosai co-op** have been providing a disaster prevention and mitigation program for children of the "Junior Eco

Club," a body engaged in environmental education and learning throughout Japan.

In FY2023, 122 clubs (2,872 participants) from across Japan participated in the "Bosai X Eco CAMP" for disaster prevention and mitigation.



Disaster Prevention Crafts at Bosai X Eco CAMP for Everyone

4 Disaster Prevention and Mitigation Awareness Initiatives around the Country

With the aim of safeguarding oneself and minimizing damage through daily preparedness, **Kokumin Kyosai co-op** hold events throughout Japan to disseminate knowledge on disaster prevention and mitigation.

Kokumin Kyosai co-op implement a variety of initiatives, including booths where parents and children can experience simulated disasters, and disaster prevention crafts that allow people to learn and practice disaster prevention in a relaxed and fun manner.

In FY2023, **Kokumin Kyosai co-op** held 67 disaster prevention and mitigation events nationwide, bringing the number of events held to date to 594.

■ Minna-no Tsunami Area Support Project

Kokumin Kyosai co-op has been developing the "Disaster Area Support Project for Everyone" since March 2024 as a new relief initiative to help create peace of mind in local communities. Under the "Disaster Area Support Project for Everyone," Kokumin Kyosai co-op donates 100 yen for each quotation from a Smile Kyosai to volunteer (support) groups engaged in disaster area recovery support activities. In the three months since its launch (March to May 2024), there have been 38,206 quotations, and 3,820,600 yen has been donated to the Japanese Red Cross Society. Donations are used as a financial resource for dispatching medical teams and coordinating volunteer activities in disaster-stricken areas, as well as for volunteer development training.

*The burden of donations will not be borne by those receiving quotations.



Disaster Area Support Project for Everyone

Contribution to disaster prevention and mitigation by offering risk maps

Kyoei Fire & Marine Insurance creates and offers a risk map for each location in order to raise awareness of disaster prevention and mitigation, and contribute to the safety and security of each community. With the risk map, **Kyoei Fire** makes efforts to talk with individual and corporate clients. Behind **Kyoei Fire**'s efforts, the risk of property damage and long-term leave is increasing due to intensified large-scale storm and flood damage that occurs more and more frequently.



Disaster risk map for corporate clients

4 International Activities of the Member Societies

Philosophy and practice of cooperatives have been spreading not only in Japan but also in the world. Each member society participates in various international activities based on its belief that development of co-operative movement in the world contributes to the world peace, enhances social justice and improves people's living and welfare.

(1) ICA

International Co-operative Alliance (ICA, established in 1895, and headquartered in Brussels, Belgium) is an alliance of cooperatives, in which 318 alliance members across 112 countries participate. Nationwide organizations of cooperatives across all kinds of sectors including agriculture, consumer, credit, insurance, health, fishery, forestry, workers, tourism, housing, and energy join in ICA from all over the world. The worldwide affiliated members of ICA amount to 1 billion individuals.

For the purpose of expanding the cooperative movement all over the world, promoting international cooperation among cooperatives, disseminating the values and principles of a cooperative, and contributing to world peace and security, ICA has been working on spreading information, conducting international conferences and seminars, and taking initiatives to reflect its opinions and suggestions to the United Nations (UN) agencies and other organizations.

JCIA has been an associate member of ICA since 2014.

(2) ICMIF

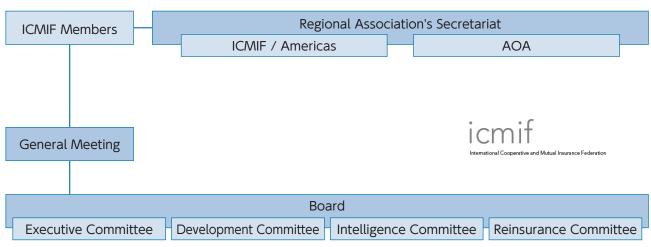
International Co-operative and Mutual Insurance Federation (ICMIF, established in 1922, and its secretariat in Manchester, UK), is one of the sectional organizations of ICA. There are 205 members at ICMIF as of April 2024. The total amount of premium income in all members in 2022, is about 236 billion USD. ICMIF conducts some activities, such as exchanging information, holding a seminar, personnel exchange and reinsurance business in order to work toward development of cooperative insurance.

There are seven ICMIF full members, which are Zenkyoren, Kyosuiren, Kokumin Kyosai co-op, Nihon Saikyosairen, CO-OP Kyosairen, Nikkaren, and Kyoei Fire among JCIA member societies, also JCIA is an associate member. Zenkyoren and Kokumin Kyosai co-op are the ICMIF Board member. Japanese ICMIF members enhance international cooperation by serving as the director or the member of various committees of ICMIF.

Also, there are 44 members in 10 countries at Asia and Oceania Association of the ICMIF (AOA), which is a regional association of ICMIF, as of April 2024, and it holds a seminar, a forum and so on.

AOA's Secretariat is at Zenkyoren, and Japanese kyosai organizations have played leadership role of its operation.

ICMIF Organization



Japanese kyosai organizations of ICMIF members

Full Member	Main Role of Japanese Kyosai Organizations		
ZenkyorenKyosuirenKokumin Kyosai co-opNihon SaikyosairenCO-OP KyosairenNikkaren	ICMIF Director Election Organization Board Member Excusive Committee Member Intelligence Committee Member Reinsurance Committee Member	Zenkyoren, Kokumin Kyosai co-op Zenkyoren Zenkyoren, CO-OP Kyosairen Zenkyoren	
Kyoei Fire Associate Member	AOA Director Election Organization	Zonkyoron	
JCIA JA Kyosai Research Insutitute	Chairperson and SecretariatAuditor	Zenkyoren Kyosuiren	

(3) Major activities of ICMIF

AOA Members' Study Group 2024 (Tokyo)

The AOA Members Study Group 2024 visited Tokyo and Chiba on a study tour in May 2024, with a total of 26 participants from 11 organizations in 5 countries: The Philippines, Sri Lanka, Korea, New Zealand and Japan.

The purpose of the visit was to deepen the participants' understanding of the current status of Kyosai business in Japan and the characteristics and approaches of each of Kyosai organization targeting different members and policyholders, such as farmers, workers, and consumers. Zenkyoren, Kokumin Kyosai co-op, and CO-OP Kyosairen served as the host organizations, and Japan Cooperative Insurance Association Incorporated as the collaborating organization, and descriptions of actual examples of the initiatives of each group were provided.



Commemorative photo with characters of the host organizations

(From left to right: "Hito no Wa Guma" (Zenkyoren), "Pit-kun" (Kokumin Kyosai co-op), "Kosuke" (CO-OP Kyosairen))

W Appendices

1 Beginning of the Modern Cooperative Movement in the World

The Rochdale Equitable Pioneers Society, established by a group of 28 artisans in the town of Rochdale in 1844, is generally regarded as the prototype of the modern cooperative society.

The original rules and practices they put in place formed what are known as the Rochdale Principles of Co-operation, foremost among which are the principles of 'one member one vote', 'pro rata distribution of profits upon the amount of purchases', 'charging the market prices without credit', and 'allocation of certain profits to education'. These principles are known as the Rochdale Principles of Co-operation and have been succeeded to the cooperative movement today.

These cooperative principles were adopted as a form of "Statement on the Cooperative Identity" (see page 28) at the General Assembly held in Manchester in 1995.

Today, cooperatives are offering a variety of products and services in many countries worldwide and are estimated to have around 1.2 billion members.



The actual building of the Rochdale Equitable Pioneers Society established in 1844. This is currently used as the Rochdale Pioneers Museum.

2 History of Kyosai in Japan

(1) Establishment of Industrial Union

After the medieval period, mutual financing associations called 'tanomoshi-kou' or 'Yui-kou' came into existence among community members in villages and towns. However those associations gradually ceased to exist as a result of the modernization by the Meiji Government.

Nevertheless, German cooperatives attracted the attention of the Japanese Government, which focused on importing advanced western systems under a policy of increasing wealth and military power. "A cooperative model contributes to the stable lives of farmers which makes up the majority of the Japanese population, and will lead to political stability in the long run." This was the background of establishing approval of the Industrial Union Act in 1900 by the Meiji Government. The act, Japan's first legislation on cooperatives, had clauses such as 'freedom of membership & withdrawal' and 'one member one vote'. The industrial unions which were established based on this act later became Agricultural cooperatives, Consumer cooperatives and Credit Unions that we see today.

(2) The Dawn of Kyosai

The idea of providing insurance services through industrial unions emerged at the beginning of the Taisho Period. At the 20th National Industrial Union General Meeting in 1924, a resolution of 'Commencement of life insurance service' was officially proposed and approved. Although the same kind of resolutions had been adopted almost every year at the general meetings until 1935, it was quite difficult to realize the service.

Toyohiko Kagawa insisted that industrial unions needed to be authorized to do insurance business under the Insurance Business Act, but it did not come true. There were two main reasons for this: the policy of Ministry of Finance to close the insurance market from the unions, and strong opposition from existing insurance companies to open the market to the unions.

Mr Kagawa and his peers tried to purchase insurance companies. They realized a great success in purchasing and merging two companies and set up Kyoei Fire & Marine Insurance Company in 1942. It started as a company which emphasized its industrial union character with several leaders from industrial unions assuming key posts in the management team. In later years, various cooperative laws according to each business sector were enacted during the years between 1947 and 1949, which provided cooperatives with the basis with which to start Kyosai business, as well as other services.

(3) Toyohiko Kagawa

Toyohiko Kagawa (1888-1960) was a social reformer and the first million seller in Japan during Taisho and Syowa period. He played a great role in the labor movement and peasant movement as well as in the cooperative movement in prewar Japan. Moved by words, "One for all, all for one", he devoted his life to realize a society based on mutual help. "The true nature of insurance is derived from comradeship and socialism, however commercial insurers make its transition to capitalism. Insurance should be provided by cooperatives", he stated and made every effort to include a clause on 'cooperative insurance' in Insurance Business Law. However, his dream did not come to pass.

Later, cooperative societies started to provide kyosai services, which were different from original idea, under the supervision of various cooperative acts.



3 Applicable Laws of Major Kyosai Organizations in Japan (Extract)

In Japan, various types of cooperatives are operating on different bases and conditions. Also, applicable laws in which Japanese authorities regulate the kyosai organizations' business and management are diverse according to the types of organizational background.

Each applicable law stipulates the objects of each law and of each organization. The clause spells out what cooperatives desire to achieve through kyosai services.

Agricultural Cooperative Law \Quad Zenkyoren

- Article 1 This law has for its objective the promotion of the sound development of the farmers cooperative system, thereby improving agricultural productivity and the socio-economic states of farmers as well as ensuring the development of national economy.
- Article 7 A cooperative has for its objective the performance of business in order to serve its members and member cooperatives to the maximum degree.

Fisheries Cooperative Association Law **♦**Kyosuiren

- Article 1 This law has for its purpose advancement of the national economy by increasing fisheries productivity and improving the economic and social status of fishermen and marine products processors through the development of fisheries cooperative association.
- Article 4 A cooperative has for its objective the performance of business in order to serve its members and member cooperatives (omitted) to the maximum degree, and shall not be allowed to do business for profit making purpose.
- Article 1 This law has for its objective of the voluntary development of the consumer cooperative system by people, thereby stabilizing the people's lives and improving the life and culture.
- Article 9 The objective of each Association shall be consistent with the functions which it is authorized to perform.

Small and Medium-Sized Enterprise Cooperatives Act Nikkaren, Kokyoren, Zenjikyo, Chusairen, Kaigyoui Kyosai etc

- Article 1 The purpose of this Act is to provide for the organizations necessary for persons engaged in a small and medium-sized commercial business, industrial business, mining business, transport business, service business or any other business and other persons, such as workers, to engage in business in a cooperative manner based on the spirit of mutual support, and to secure the opportunity for these people to conduct fair economic activities, thereby promoting their voluntary economic activities and achieving an improvement in their economic status.
- Article 5 (1) (i) The purpose of the cooperative shall be mutual support among partner of the cooperative or partner of the federation.
 - (2) A cooperative shall have the purpose to directly serve its partner through its activities, and it shall not conduct any activities for the purpose of only benefiting specific partner.
 - (3) A cooperative shall not be utilized for any specifical party.

4 ICA Statement on the Co-operative Identity

The Statement on Co-operative Identity was adopted at the 1995 General Assembly of the International Co-operative Alliance (ICA), held in Manchester on the occasion of the Alliance's Centenary. The Statement was the product of a lengthy process of consultation involving thousands of co-operatives around the world.

⟨Definition⟩

A co-operative is an autonomous association of persons united voluntarily to meet their common economic, social, and cultural needs and aspirations through a jointly-owned and democratically-controlled enterprise.

(Values)

Co-operatives are based on the values of self-help, self-responsibility, democracy, equality, equity and solidarity. In the tradition of their founders, co-operative members believe in the ethical values of honesty, openness, social responsibility and caring for others.

(Principles)

The co-operative principles are guidelines by which co-operatives put their values into practice.

1. Voluntary and Open Membership

Co-operatives are voluntary organisations, open to all persons able to use their services and willing to accept the responsibilities of membership, without gender, social, racial, political or religious discrimination.

2. Democratic Member Control

Co-operatives are democratic organisations controlled by their members, who actively participate in setting their policies and making decisions. Men and women serving as elected representatives are accountable to the membership. In primary co-operatives members have equal voting rights (one member, one vote) and co-operatives at other levels are also organised in a democratic manner.

3. Member Economic Participation

Members contribute equitably to, and democratically control, the capital of their co-operative. At least part of that capital is usually the common property of the cooperative. Members usually receive limited compensation, if any, on capital subscribed as a condition of membership. Members allocate surpluses for any or all of the following purposes: developing their cooperative, possibly by setting up reserves, part of which at least would be indivisible; benefiting members in proportion to their transactions with the co-operative; and supporting other activities approved by the membership.

4. Autonomy and Independence

Co-operatives are autonomous, self-help organisations controlled by their members. If they enter into agreements with other organisations, including governments, or raise capital from external sources, they do so on terms that ensure democratic control by their members and maintain their co-operative autonomy.

5. Education, Training and Information

Co-operatives provide education and training for their members, elected representatives, managers, and employees so they can contribute effectively to the development of their co-operatives. They inform the general public - particularly young people and opinion leaders - about the nature and benefits of co-operation.

Co-operation among Co-operatives

Co-operatives serve their members most effectively and strengthen the co-operative movement by working together through local, national, regional and international structures.

7. Concern for Community

Co-operatives work for the sustainable development of their communities through policies approved by their members.

5 Inscription on the UNESCO Intangible Cultural Heritage List

In November 2016, UNESCO (United Nations Educational, Scientific and Cultural Organization) decided, after a proposal by Germany, to include the "idea and practice of organizing shared interests in cooperatives" on UNESCO's Intangible Cultural Heritage list. Intangible cultural heritage is defined in the Convention for the Safeguarding of the Intangible Cultural Heritage as "the practices, expressions, knowledge, skills, etc. that, transmitted from generation to generation, are constantly recreated by communities and groups." The Intergovernmental Committee which decided the inscription praised a cooperative as an "association that allows for community building through shared interests and values creating innovative solutions to societal problems, from generating employment and assisting seniors to urban revitalization and renewable energy projects."

Moreover, the 2030 Agenda for Sustainable Development adopted by the United Nations 70th General Assembly in September 2015 acknowledges the role of the diverse private sector, such as "cooperatives," in achieving the 17 Sustainable Development Goals (SDGs) set out in the agenda.

As described above, cooperatives are receiving increasing recognition from the international community. Cooperatives in Japan are also expected to further develop the idea and practice of cooperatives to pass them on to the next generation, through ceaseless efforts to produce effective solutions to problems faced by local communities and create better lives, work and community.

Japan Co-operative Alliance (JCA)

In Japan, over 108 million people in total are members of cooperatives, and the cooperative industries that range from agriculture, forestry, fisheries, purchasing, finance, mutual insurance, job creation, welfare, medical care, travel, housing and so on.

In April 2018 Japan Co-operative Alliance (JCA) was organized in order that cooperatives work together with each other to solve various issues that they face and that the possibilities of their roles and functions expand in the region.

JCA's predecessor, Japan Joint Committee of Co-operatives (JJC) was established in 1956 to promote collaboration among Japanese cooperatives. Since its inception JJC had carried out various cooperative activities both domestically and worldwide. In order to further these collaborative activities, JJC was reorganized into JCA.

With the object of contributing to the cooperative's roles "better living and work creation in sustainable regions", JCA has following three functions;

- (1) Promotion and Support for cooperation among cooperatives on the regional, prefectural, and national level
- (2) Advocating policies and public relations on cooperatives
- (3) Education, Research and Study on cooperatives

JCA pursuits to expand collaboration among cooperatives at each stage of the region, prefecture and nationwide while making full use of JCA's knowledge, information and networks of its various member societies.

Currently, JCA has nearly 600 organizations including national level cooperative organizations, Prefectural units of Agricultural Co-operatives and regional level various cooperatives. The JCIA joined JCA as the second-class member since JCA was founded.





KENSEI SHINJUKU BLDG. 6F, 5-5-3, SHINJUKU SHINJUKU-KU, TOKYO 160-0022 JAPAN Phone:+81-3-5368-5751 Fax:+81-3-5368-5760

https://www.jcia.or.jp/

